## SCRUTINY FOR POLICIES, CHILDREN AND FAMILIES COMMITTEE SUMMARY OF OUTCOMES

## 14 September 2018

(Published on 17 September 2018)

Minutes from the previous meeting held on 20 July 2018 - Agenda item 3	Action
The minutes of the last meeting held on 20 July 2018 were accepted as a correct record of the proceedings and were signed by the Chair.	
Public Question Time - Agenda item 4	Action
There was one public question from Alison Douthwaite regarding changes to the Physical Impairment and Medical Support Team.	
It was agreed a written response would be provided and that a meeting could be arranged with the relevant officer if required to discuss in more detail.	Annette Perrington
Scrutiny Work Programme - Agenda item 5	Action
The Committee Chair explained the reports that make up the work programme agenda item and the importance the Committee should attach to planning its future work.	
The Committee then considered and <b>noted</b> the Council's Forward Plan of proposed key decisions in forthcoming months. The Committee <b>considered</b> and <b>agreed</b> its own work programme and the future agenda items listed.	
It was <b>agreed</b> that the following items would be included on the work programme:	
<ul> <li>Analysis of GCSEs results including for Children Looked After for the February meeting.</li> <li>Implementation of the decisions regarding Children and Families taken</li> </ul>	Julian Wooster Julian Wooster
at the Cabinet meeting to be scrutinised at the October meeting  - Proposals for changes to services regarding Children and Families in section C2b agreed at the Cabinet meeting brought to the October meeting to discuss consultation and scrutinise plan.	Julian Wooster
Changes to the Physical Impairment and Medical Support Team (PIMS) - Agenda item 6	Action
The Committee <b>considered</b> this report that provided an update on the implementation of changes to the PIMs team, plans for further engagement on future service delivery and the impact on children and families.	
There had been consultation with parents and engagement events with discussions on how the new service would look. Parents had been fully	

engaged with this. Work was being undertaken to look at jointly funding services. Parents with any concerns had been offered individual meetings. There was a move towards personalisation to ensure those who need the service received it rather than there being a blanket approach.	Annette
Members were informed that when engagement was concluded there would be a further update about this to the committee.	Perrington
The Committee <b>noted</b> the report and noted that attention has been focused on ensuring the whilst the changes have been implemented that the Council has worked closely with children, parents and schools to ensure individual needs were met.	
Children and Young People's Plan (CYPP) 2016-2019 - Agenda item 7	Action
The Committee received an update regarding the development of the three-year Children and Young People's Plan (CYPP) which started in April 2016 setting out the actions the council and its partners were taking to continue and sustain improvements in childrens services.	
This report commented upon the activity of the first quarter (March to July 2018) of Year 3 which provided a summary of activity and progress, complemented by each of the 7 programmes' Highlight Reports.	
Two of the 7 Improvement Programmes (Programme 1 and 5) rate their progress as GREEN evidencing confidence that they will be able to complete their Year 3 actions by March 2019, however Programme's 2,3,4, 6 and 7 have rated their Year 3 Quarter 1 status as AMBER which may reflect timescales leading to completing actions rather than a lack of confidence in their ability to complete.	
Members nominated as programme champions and officers involved in the programmes were reminded of the need to engage for updates and progress prior to committee meetings.	Member Champions and Programme Leads
The Committee <b>noted</b> the update.	
Children's Social Care Statutory Customer Feedback Report 2017-2018- Agenda item 8	Action
The Committee considered this item which reports on the operation of the complaints procedure containing an executive summary followed by 3 separate detailed sections for Children's Services, Adult Services, and Economy and Community Infrastructure (ECI).	
The Annual report includes; the number of complaints at each stage of the process, a summary of the annual review data provided to the Council by the Local Government Ombudsman, timescale and outcomes of complaints; which customer groups made complaints; learning and service improvements and a summary equality monitoring data. In addition to this, the annual report contains a summary of the compliments and comments received by	

the service.	
Members were referred to page 13 of the report which listed detailed data for Children's Services.	
The Committee <b>noted</b> the report.	
Somerset Health and Care Strategy Update - Agenda item 9	Action
The Committee then considered a report regarding the development of the Somerset Health and Care Strategy jointly led by Somerset County Council and Somerset Clinical Commissioning Group.	
Members were assured this would have a strong patient public voice and emerging proposals were around urgent and emergency care, proactive care, long term conditions and frailty, mental health and learning disabilities, children's and maternity services, planned care, and cancer. These emerging proposals will be further developed during September and early October, and a decision will be made which proposals need to be part of a public consultation.	
Key concerns included workforce problems across the board with staff shortages and significant financial constraints in health care.	
A workshop was being organised to look at the proposals in more detail with invitations to be sent to the Scrutiny for Policies, Adults and Health Committee and the Health and Wellbeing Board. Members from this committee could also be invited.	Dr Rosie Benneyworth
The Committee <b>noted</b> the report.	
Any other urgent items of business - Agenda item 10	Action
There were no other items of business and the Chair thanked all those present for attending and closed the meeting at 1.22pm.	